

# Foster Parent Support Survey

At our agency, one of our goals is to ensure that foster parents are satisfied with our support services. Please help us to determine how well we are meeting this goal by completing this short, confidential survey. Please put the completed survey in the envelope provided, seal the envelope, and give it to your social worker. Your social worker will forward it to the Quality Department. Quality Department staff are the only ones that will see your individual answers, and since there is no identifying information on this survey, your answers will be completely confidential. Thank you for your help in making sure our services are meeting your needs.

## First, a few questions about our staff

### 1. How well does your social worker support you with regard to:

	Very Well	OK	Not Very Well
Arriving on time for home visits?			
Providing you with all the background information s/he has on children in your care?			
Helping you find community resources for your foster child (including daycare)?			
Helping you make sure that your foster child does his/her best in school?			
Helping you avoid a crisis?			
Being sensitive to and respectful of your cultural beliefs and practices?			
Asking for your ideas and suggestions in the development of treatment plans?			
Assisting/Arranging for respite care when you need it?			

### 2. When you need help after hours, or during a crisis situation, how long does it usually take before an agency staff person responds to your call for help?

- \_\_\_\_\_ Does not apply to me. I have never needed help after hours or during a crisis situation.
- \_\_\_\_\_ Immediate response-I am able to talk to a helpful agency staff person within 15 minutes.
- \_\_\_\_\_ 1 to 2 hours
- \_\_\_\_\_ Longer than 2 hours

Now we would like to ask you some questions about your experiences as a foster parent.

**3. Please tell us how we are doing with regard to meeting your training needs.**

	Most of the time	Some of the time	Not very often
I am notified of training opportunities.			
There are enough trainings to choose from.			
Trainings help me to be a better foster parent.			
Trainers are knowledgeable and able to answer my questions.			
Trainers are respectful.			

I have a copy of the Training Catalog  Yes  No

**4. Did you become a foster parent during this year?**

**If Yes, please rate the following**

	Yes	Kind of	No
The process of becoming a foster parent was clearly explained to me.			
Staff were respectful.			
I was able to complete the certification process in a timely manner.			
Staff were knowledgeable and answered my questions.			
I was included in the discussion regarding which path I was on: foster care only, or foster care and adoption.			

**5. Did you attend a foster parent appreciation event this year?**

**If Yes, please rate the following**

	Yes	Kind of	No
I was notified of the event in a timely manner.			
Staff were respectful.			
The event was appropriate for my family.			
I could call and get answers about the event.			
I enjoyed the event.			

**Just a few more questions and you're done. We really appreciate your help.**

**6. Do you feel that the agency has made good placement matches with your family?**

\_\_\_\_\_ Yes                  \_\_\_\_\_ No

**7. Did you have a pre-placement visit in the last year? \_\_\_\_\_Yes\*      \_\_\_\_\_No**

\* If yes, how much do you feel that it contributed to placement success?

\_\_\_\_\_ A lot                  \_\_\_\_\_ Some                  \_\_\_\_\_ Not much

**8. Would you consider adopting a foster child in need of permanency? \_\_\_\_\_Yes\*      \_\_\_\_\_No**

\* If yes, have you completed an adoption home study?      \_\_\_\_\_Yes      \_\_\_\_\_No

**9. Have you cared for any ITFC children in the past year? \_\_\_\_\_Yes      \_\_\_\_\_No**

**10. During 2007, did you care for a youth age 16 or over? \_\_\_\_\_Yes\*      \_\_\_\_\_No**

\* If yes, and the youth did not participate in an Independent Living Program (ILP), why not?

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**11. Considering all of your experiences with the agency during the past year, how would you rate our support services?**

\_\_\_\_\_ Great (above and beyond my expectations)

\_\_\_\_\_ OK (met my expectations)

\_\_\_\_\_ Not so good (I expected more support)

**12. Is there anything the agency can do to support you better?**

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**Thank you for taking the time to help us.**

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